

Emerson House Portland  
is now able to...



Do you or a long-distance family member want to video chat with your loved one, residing at Emerson House? Now you can!

*You need an existing Skype™ account to begin...*

**TO ADD OUR RESIDENT ACCOUNT AS A SKYPE™ CONTACT:**

1. Open the Skype™ App on your computer, tablet, or smart phone.
2. Select: Contacts, Add New Contacts, and Search the Skype™ Directory for:  
[EmersonHousePortlandResidents@outlook.com](mailto:EmersonHousePortlandResidents@outlook.com)
3. Add as a contact.

**TO SET UP A SKYPE APPOINTMENT WITH A RESIDENT:**

1. E-mail Lindsey Bretzman, Life Enrichment Director to request a day/time(pacific time) to skype with your loved one. [LBretzman@northstarsl.com](mailto:LBretzman@northstarsl.com)
2. Wait for confirmation of appointment & details.

**TIME OF THE APPOINTMENT:**

1. Please log on your account 15 minutes before the appointment.
2. ***An Emerson House staff member will initiate the video call.*** Click “answer with video”, and enjoy your chat!